

SEWFINE TERMS AND CONDITIONS

These terms and conditions apply when you order goods from us by telephone, email, post or other means where you do not have the opportunity to physically inspect the goods before purchase. They do not in any way infringe or reduce your statutory rights.

By using this web site you agree to be bound by these terms and conditions.
Please read these Terms and Conditions carefully before ordering any goods or services from us.

In these terms:

"Goods" means the products offered for sale by us on this web site and the subject of the order made by you.

"You" means the person ordering goods from us.

"We" or "us" or "seller" or "our" means Stephen Crook trading as Sewfine, Unit 23 - The Wenta Business Centre, Colne Way, Watford, Herts. WD24 7ND tel: 01923 693734 VAT registration number 978 3419 70 email info@sewfine.co.uk

Invitation

Our web-site invites you to buy goods or services from us. A legally binding contract between you and the seller for the sale of any goods will only arise when the seller has received payment for the goods in full from you and accepted your order by despatch of the goods. By entering into this contract you agree to be bound by our terms and conditions. Receipt of your order will be acknowledged by email to the email address given by you when ordering or by post to your permanent residence.

Descriptions

Illustrations are not to scale and some variations in appearance may occur. Specifications are subject to change without notice but you will be advised of any differences at the time of order and have the opportunity to reconsider before your order is processed.

Prices and guarantees

All goods offered on this site are new and carry the manufacturers' parts and labour warranties unless stated otherwise. All prices include Value Added Tax at the current rate and delivery charges to the UK mainland are included in the prices quoted. Conditions for trade customers available on request.

A charge, to be agreed in advance of your order, may be made for delivery to any address outside mainland UK or to some areas of the Scottish Highlands.

If you are a customer outside the UK you may have to pay carriage charges for repairs or replacements under warranty.

Delivery

Unless agreed in advance to the contrary delivery will be to the address of your permanent residence you have provided when placing your order within fourteen calendar days after you have placed your order or clearance of your cheque if applicable and in any event within 30 days of the day after your order was placed, or after the clearance of a cheque, unless a later date is agreed by you.

Some products may be delivered directly to you by the importer or distributor.

Ownership of and responsibility for the goods will pass to you once they have been paid for and delivered to you.

Our right to cancel

We reserve the right to cancel your order if the goods you have ordered are unavailable or discontinued, one or more of the items you ordered was listed at an incorrect price due to a typographical error or an error in the pricing information made by us and/or received by us from our suppliers.

If the goods you order are unavailable we will notify you as soon as possible and offer a suitable alternative or to cancel your order.

If we do cancel your order we will notify you by e-mail or in writing, whichever is appropriate, and will credit to your account any sum deducted by us from your debit or credit card or by return cheque, whichever is appropriate, as soon as possible but in any event within 30 days of your order. You will not be entitled to any additional compensation for disappointment suffered.

We shall have no liability to you for any failure to deliver goods you have ordered or for any delay in doing so or for any damage or defect to goods delivered that is caused by any event or circumstance beyond our reasonable control including, without limitation, third party default, strikes, lock-outs and other industrial disputes, breakdown of systems or network access, flood, fire, explosion or accident.

Your right to cancel

We are sure you will enjoy your purchase but if you change your mind you may cancel your order in writing to the seller at Unit 23 - The Wenta Business Centre, Colne Way, Watford, Herts. WD24 7ND at any time before delivery or within 14 working days from the day after you receive your goods.

Following such notice any goods delivered to you must (except where goods are faulty) be returned at your own expense. To obtain a refund, you must return the goods to us or show proof of return.

A refund of the price you paid plus the delivery to you charge will be made within thirty days of receipt of your written notice. The goods must be received back by us, in new condition, in the manufacturer's or seller's original packaging by a recorded delivery service. The goods you return are your responsibility until received by us so we strongly recommend that you buy suitable insurance to cover the transit.

Under no circumstances, other than in the event of faulty goods, will refunds be considered where the manufacturer's seal has been broken or the packaging of any "software", medium carrying computer files, memory cards or sticks, disks, Compact Disks (CDs) Digital Versatile Disks (DVDs) or diskettes, has been opened or interfered with.

Payment

By placing an order you authorise the seller to process a credit card, debit card or charge card payment for the total sale amount.

Events outside our control

We shall have no liability to you for any failure to deliver goods you have ordered or for any delay in doing so or for any damage or defect to goods delivered that is caused by any event or circumstance beyond our reasonable control including, without limitation, third party default, strikes, lock-outs and other industrial disputes, breakdown of systems or network access, flood, fire, explosion or accident.

Third Party rights

Except for our employees or representatives, a person or party not a party to this agreement has no right under the UK Contracts (Rights of Third Parties) Act 1999 to enforce any part of these terms and conditions. This does not affect any right or remedy of a third party that exists or is available apart from that Act.

Invalidation

If any part of these terms and conditions is unenforceable (including any provision in which we exclude our liability to you) the enforceability of any other part of these conditions will not be affected.

Language

The language used to conclude sales will be English only and all matters relating to your dealings with us will be in the English language.

Applicable Law

In any case of dispute the Courts of England shall have jurisdiction and all matters shall be settled in accordance with English law.